



September 6, 2024

Refocus Recovery
401 2nd Ave N, Suite 500
Minneapolis, MN 55401

Certified and Regular Mail

Notice of Payment Withhold
Provider Number: 546430100; NPI: 1356919286

Dear Authorized Representative:

The Minnesota Department of Human Services (DHS) Program Integrity Oversight Division (PIO) will withhold all Minnesota Health Care Programs (MHCP) payments to Refocus Recovery effective September 6, 2024.

Basis for Action

DHS determined there is a credible allegation of fraud for which an investigation is pending under the MHCP. DHS has information that Refocus Recovery:

- Billed for services not provided as billed;
- Submitted claims which were not entitled to reimbursement; and
- Failed to provide supervision as required.

Temporary Withholding

The MHCP payment withhold will start September 6, 2024 and continue until DHS or a prosecuting authority determines there is insufficient evidence of fraud, or until legal proceedings related to the alleged fraud are completed.

Refocus Recovery has the right to submit written evidence to DHS explaining why payments should not be withheld. Mail your written evidence to the P.O. Box listed at the bottom of the page.

If Refocus Recovery is going to continue to provide services to MHCP recipients while it is not being paid by MHCP, you must notify PIO by September 20, 2024. To notify PIO, call the investigator below at 651-431-3016.

If Refocus Recovery is unable to continue providing services to MHCP recipients, it must:

- Notify recipients and employees about this change;
- Assist the recipients in transitioning to providers of their choice; and
- Know that DHS is available to assist recipients with transitions to other providers.

If you have questions about this notice, require it in an accessible format, or need a reasonable accommodation for a disability, please contact Benjamin Peterson at 651-431-3016, Benjamin.peterson@state.mn.us, or use your preferred relay service.

Program Integrity Oversight Division
Office of the Inspector General
Minnesota Department of Human Services

Legal Authority:

Minnesota Statutes, sections 256B.064, subd. 2(b) and 256B.0641

Minnesota Rules, parts 9505.0180, 9505.2231 and 9505.2160 to 9505.2245.

42 CFR section 455.23